

Contractor Assurance



L&A helps management identify critical challenges and then assists in implementing assurance programs that present a clear picture of the health of the organization, facilitate risk-informed decision-making, and ultimately drive continuous performance improvement and mission success. This includes identifying deficiencies and opportunities for improvement, ensuring effective corrective actions are developed and completed, and tailoring solutions to identified problems.



Capabilities

Beyond assistance to DOE contractors in a traditional Contractor Assurance System approach to address DOE P 226.1 (Department of Energy Oversight Policy) and ensure it's being effectively implemented, L&A facilitates implementation of a robust performance assurance program that enhances the integration of operations and business systems in order to comprehensively demonstrate in a credible, objective and transparent manner, the achievement of key milestones and regulatory commitments across the company. Clients rely on L&A for:

- Assessments of current activities and recommendations for improvement
- Assistance in developing & implementing a fully integrated performance assurance program
- Identification and closure of corrective actions and verification of effectiveness
- Expert personnel to participate in issues management and trend/causal analysis
- Lessons learned programs and worker feedback
- Development of performance indicators/measures and Dashboards/Scorecards

Project Experience

As part of Sandia National Laboratories transition, L&A was the lead for evaluating the Contractor Assurance System (CAS) of this \$2.8B M&O contract. In doing so L&A assessed the existing CAS through interviews, document reviews, contract requirements, and observations across the entire organization in accordance with transition work package. L&A has also led Contractor Assurance reviews and provided program support at the Savannah River Site, Paducah, the Uranium Processing Facility, the Hanford Waste Treatment Plant and Salt Waste Processing Facility at SRS.

L&A assisted the Lawrence Livermore National Laboratory National Ignition Facility (NIF) – a first of a kind complex laser facility supporting national security and practical fusion energy development – in developing and implementing contractor assurance integrated processes and tools designed to assist line managers in assuring and improving performance. L&A personnel filled key NIF leadership positions, conducted the CD-4 readiness assessment, and verified that integrated safety management programs were in place to ensure safe operations. L&A has also completed performance-improving assessments for Lawrence Berkeley National Laboratory, benchmarked performance metrics for the Hanford tank farms project with recommendations for improvement, and developed/implemented corrective action systems for Ontario Hydro Nuclear and Los Alamos National Laboratory. L&A also assisted the Hanford Mission Support Alliance (MSA) in the development and implementation of Mission Assurance Program, designed to capture data and metrics from all areas of MSA and more accurately convey the Health of the Organization to MSA leadership.

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MISSION ASSURANCE – Contractor Assurance

Experience

Performance

Integrity